

SIMS

helping  
schools  
inspire



## SIMS Technical Roadmap

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# Introduction

The purpose of this guide is to provide customers with a detailed overview of any software and hardware infrastructure they might need to run the SIMS Product suite. It has been developed in line with customer feedback to enable Local Authorities, Support Teams, Schools and Academies to plan their future support of SIMS effectively.

The changes that have been made in this edition of the SIMS Technical Roadmap relate to the extended support for Windows Server 2008 R2 SP1, SQL Server 2012 and SQL Server 2014. Extended support means that we will use best endeavours to resolve any issues encountered. Issues should be managed through your Local Support Unit in the usual way.

The information included within this roadmap is subject to future change within the next academic term.

This guide is a working document that will be updated alongside the SIMS Functionality Roadmap to provide customers with the latest information regarding the support of underlying technology.

Where possible, Capita support for technology is in line with Microsoft Lifecycle support dates. Support dates are indicative only and subject to change.





# What support is ending in the next 12 months?

## Headline News

Office 2010 SP2 support has been extended until Spring 2020

SQL 2016 and Windows Server 2016 are supported from Summer 2017 onwards

## Roadmap Key Code

- |   |   |
|---|---|
|    | - Next version of a system as per the latest Microsoft release indicator. This is subject to change, depending on the latest Microsoft release information. |
|    | - Not supported by Capita   |
|  | - Will be confirmed in a future release of the Technical Roadmap  |
|  | - Supported by Capita   |

### What does the red 'Not supported by Capita' indicator mean?

'Not supported by Capita' means that we are either no longer testing our software on the stated platform or we have not finished testing our software on the stated platform. This does not necessarily mean that our software will not work on the stated platform but it does mean that we will be unable to support any issue raised by customers. For the most robust SIMS experience, we advise all customers to keep to a supported platform. Please note that SOLUS2 will stop working after the published end date for support.

### What does the yellow indicator mean?

Technologies marked as yellow are either considerations for future support or considerations for retirement of a technology. Typically, where a new technology is supported, an older version of the technology is retired so that Capita is testing the same number of overall technologies and platform scenarios.

### What is the latest Microsoft software supported? (correct at time of publication)

#### Server:

- Windows Server 2016
- SQL Server 2016

#### Workstation:

- Windows 10
- Office 2016

# Detailed Roadmap

## SIMS Software Support: SIMS SQL and FMS SQL Server, SIMS InTouch, SOLUS3, SSM, PX Agent and PX Monitor

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>SIMS SQL Server</b>								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012								
Windows Server 2012 R2								
Windows Server 2016								
Windows 7 Pro (32 / 64 bit)								
Windows 8.1 Pro (32 / 64 bit)								
Windows 10 Pro (32 / 64 bit)								
SQL Server 2012								
SQL Server 2014								
SQL Server 2016								
SQL Server 2016 R1 SP1								
<b>SIMS Server Components</b>								
SOLUS2								
SOLUS3								

*NOTE: Capita SIMS will support SQL Server 2012 Service Pack 4 until Spring 2022, in line with Microsoft Extended support.*

# SIMS Software Support: SIMS Document Management Server

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>SIMS DMS</b>								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012								
Windows Server 2012 R2								
Windows Server 2016								
Windows 7 Pro (32 / 64 bit)								
Windows 8.1 Pro (32 / 64 bit)								
Windows 10 Pro (32 / 64 bit)								

## Microsoft .NET Framework Support

Based on Microsoft support arrangements, these are the minimum recommended versions of .NET Framework across all SIMS products. Microsoft online updates should be used to keep SIMS systems updated and secure.

For more information, please see [https://support.microsoft.com/en-us/gp/framework\\_faq/en-us?wa=wsignin1.0](https://support.microsoft.com/en-us/gp/framework_faq/en-us?wa=wsignin1.0).

System	.NET Framework 4.5.2	.NET Framework 4.6	.NET Framework 4.6.1
<b>Minimum recommended versions of Microsoft .NET Framework across SIMS products</b>			
Windows Server 2008			
Windows Server 2012			
Windows Server 2016			
Windows 7			
Windows 8.1			
Windows 10			

# SIMS Software Support: SIMS Client Application and InTouch

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>SIMS Client Application</b>								
Windows Server 2008	Red	Red	Red	Red	Red	Red	Red	Red
Windows Server 2008 SP2	Green	Green	Green	Green	Green	Green	Green	Red
Windows Server 2008 R2	Red	Red	Red	Red	Red	Red	Red	Red
Windows Server 2008 R2 SP1	Green	Green	Green	Green	Green	Green	Green	Red
Windows Server 2012	Green	Green	Green	Green	Green	Green	Green	Green
Windows Server 2012 R2	Green	Green	Green	Green	Green	Green	Green	Green
Windows Server 2016	Green	Green	Green	Green	Green	Green	Green	Green
Windows 7 Pro (32 / 64 bit)	Green	Green	Green	Green	Green	Green	Green	Green
Windows 8.1 Pro (32 / 64 bit)	Green	Green	Green	Green	Green	Green	Green	Green
Windows 10 Pro (32 / 64 bit)	Green	Green	Green	Green	Green	Green	Green	Green
Office 2007	Red	Red	Red	Red	Red	Red	Red	Red
Office 2010 SP2	Green	Green	Green	Green	Green	Green	Green	Green
Office 2013	Green	Green	Green	Green	Green	Green	Green	Green
Office 2016	Green	Green	Green	Green	Green	Green	Green	Green
Internet Explorer 11 (printing)	Green	Orange	Orange	Orange	Orange	Orange	Orange	Orange
Adobe Acrobat Reader (latest version)	Green	Green	Green	Green	Green	Green	Green	Green



# SIMS Activities - Client Browser Support

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Browser</b>								
Google Chrome (latest version)								
Internet Explorer (IE11 is recommended)								
Mozilla Firefox (latest version)								
Safari (latest version)								

# SIMS Partnership Xchange

Module	Detail	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Partnership Xchange</b>									
Zone Integration Software	VSI Version 6.x								

# Hosted SIMS

Module	Detail	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Client Access</b>									
	Microsoft Remote Desktop App 8.1 or later (Mac, Android)								
	Microsoft Remote Desktop client for Windows 8.1 or later								
	Internet Explorer (IE11 is recommended)								
	Google Chrome (latest vision)								
<b>3<sup>rd</sup> Party Software VPN Connector</b>									
	As per the SIMS Server Specification								
	.NET framework 4.6.1								

# SIMS Learning Gateway - Client Browser Support

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Browser</b>								
	Google Chrome (latest)							
	Internet Explorer 11							
	Mozilla Firefox (latest, on Windows/non-Windows OS)							
	Safari (latest, on Mac)							
	iPhone (latest)							
	Android (latest)							

# SIMS Learning Gateway - Active Directory Provisioning Service and SLG Application Tier

System	Process	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Microsoft Operating System</b>									
Windows Server 2008	SLG Upgrade								
Windows Server 2008 SP2	SLG Upgrade								
Windows Server 2008 R2	SLG Upgrade								
Windows Server 2008 R2 SP1	SLG Upgrade								
Windows Server 2012	New Installation								
Windows Server 2012 R2	New Installation								
Windows Server 2016	New installation								
<b>Microsoft Operating System for SharePoint</b>									
SQL Server 2012	New SLG Install								
SQL Server 2014	New SLG Install								
SQL Server 2016	New SLG Install								
SQL Server 2016 R1 SP1	New SLG Install								

# SIMS Learning Gateway on SharePoint 2007

System	Process	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Microsoft SharePoint</b>									
Windows SharePoint Services (WSS) with latest Service Pack or Microsoft Office SharePoint Server 2007 (MOSS2007) with latest Service Pack									
<b>Microsoft Operating System for SharePoint</b>									
Windows Server 2008	SLG Upgrade								
Windows Server 2008 SP2	SLG Upgrade								
Windows Server 2008 R2	SLG Upgrade								
Windows Server 2008 R2 SP1	SLG Upgrade								
Windows Server 2012	SLG Upgrade								
<b>Microsoft Database for SharePoint</b>									
SQL Server 2008									
SQL Server 2008 R2									

# SIMS Learning Gateway on SharePoint 2010

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Microsoft SharePoint</b>								
SharePoint 2010 Foundation								
SharePoint 2010								
<b>Microsoft Operating System</b>								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012 (latest SharePoint SP)								
Windows Server 2012 R2 (latest SharePoint SP)								
<b>Microsoft Database</b>								
SQL Server 2012								

# SIMS Learning Gateway on Self-Hosted SharePoint 2013 - Not Office 365

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
<b>Microsoft SharePoint</b>								
SharePoint 2010 migrated to SharePoint 2013								
SharePoint 2013 Foundation								
SharePoint 2013 Server								
<b>Microsoft Operating System</b>								
Windows Server 2008 R2								
Windows Server 2012								
Windows Server 2012 R2								
<b>Microsoft Database</b>								
SQL Server 2012								
SQL Server 2014								

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