

Administration Computers

The two main type of admin computers are a master and a slave.

The Office master is the most important computer in the school and relies upon the following:

- Fast, Reliable dependable hardware
- Getting vital support when you need it
- Reliable encrypted off-site backup strategy

The hardware specification for both the master and slave is the same, the only differences being the backup solution, and the number of years recommended for each role.

Master PC

Up to a maximum of 3 years

Slave PC

Up to a maximum of 3 years

SITSS recommend the master is only used as a master for a maximum of three years, when it can still be used as a slave for a further two years and still be covered by the fully comprehensive SITSS Enhanced Warranty.


Currently the three SITSS recommended manufacturers are:



These manufactures are all on the Hertfordshire recommendations list, and have been fully tested by us for MIS compatibility, reliability, manufacturer Warranty support and best value.

Important things to consider when buying an admin computer are:

- Processor Type – Intel Core i5 (at least)
- Memory – 4GB
- Manufacturer's warranty – at least 3 Years Next business day
- Computer screen – At least a 19" LCD height adjustable (preferably 23" widescreen)
- Encrypted off site backup (for the master computer)
- Software Licences—For Office and Anti-virus
- SITSS Enhanced warranty – Includes a loan computer if yours fails
- On-site data transfer of all MIS applications
- UPS Battery backup – Power protection for your computer and surge protection
- Automated Management Infrastructure - For maintenance, updates and software upgrades for your computer (AMI)
- Full computer encryption
- Operating System for MIS compatibility (Windows 7 Pro, 64 bit for Master PC)



Standards and School Effectiveness School IT Systems Support (SITSS)

ALL SITSS recommended computers take all the above into account to ensure best value for the school. On a regular basis we will carefully adjust the specification to ensure the computers are adequate for the office admin role, without over doing the specification and incurring unnecessary costs. For further details and pricing for the SITSS recommended computer systems please call the SITSS Service Desk on 01438 844777 Option 1 then Option 3.

Computer Encryption

ALL SITSS recommended administration computer are supplied fully encrypted, this ensures only the users of the computer can access the data.

If the computer is stolen the data stored on the computer cannot be accessed at all. Please note, this does not include SITSS supplied Admin and Curriculum File servers.

Software Licences

The most commonly used software licences are Microsoft Office and Anti-Virus Licences. If your old computer is not being re-used in the school then it may be possible to transfer your existing Anti-virus and Office Licence to the new computer.

Anti-virus and Anti-Spyware

Your computer must have a reliable and updatable anti-virus solution to ensure your vital data is safe from intrusion and virus attacks. All SITSS supplied admin computers come with McAfee Anti-Virus with Anti Spyware built in. The McAfee engine and definition updated are fully controlled and automated by our in-house advanced McAfee EPO server. If your school does not have a McAfee contract, your school technician can remove the software when installing your own anti-virus solution.

Disaster Recovery

From time to time your administration computer may fail, it is vital that you have a plan in place to restore your computer and hardware back to a working state as soon as possible. This can be a very complex and costly processes. The SITSS Enhanced Warranty has been designed to take care of this for you and gives peace of mind in the event of a hardware or software failure. We recommend a SITSS 1 day contract on your master computer that will guarantee a SITSS technical consultant next day to repair or supply a loan computer with your essential MIS data installed and ready to go.

For a personal service and customised quotation for all your ICT administration needs please call School IT Systems Support on 01438 844777 and we will be happy to assist you with your purchase.

Below is a quote from a school who required us to recommend, quote, order and install their new admin computer:

"I am very happy to say that we are pleased with the computer you recommended and that the ordering and installation went well, and the on-site installation went very smoothly with no problems."

Rickmansworth Park Primary School

School IT Systems Support

Technical Support Centre Accredited by the Institute of IT Training
Approved RM Support Provider
www.thegrid.org.uk/info/traded/sitss

