

# Hertfordshire's School Nursing Service; Moving Forward

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# The Case for Change

Health needs assessment:

Generally better than national average

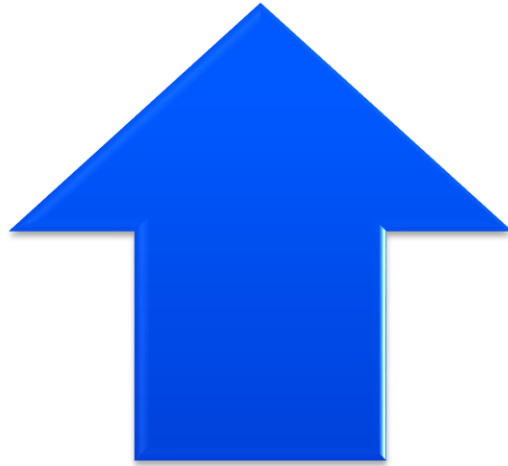
However

- below average dental health
- higher levels of obesity in yr6 and reception
- higher teenage conception rates

- Stevenage
- Welwyn Hatfield
- Broxbourne
- Watford

# The Case for Change

## Analyses of the current service:

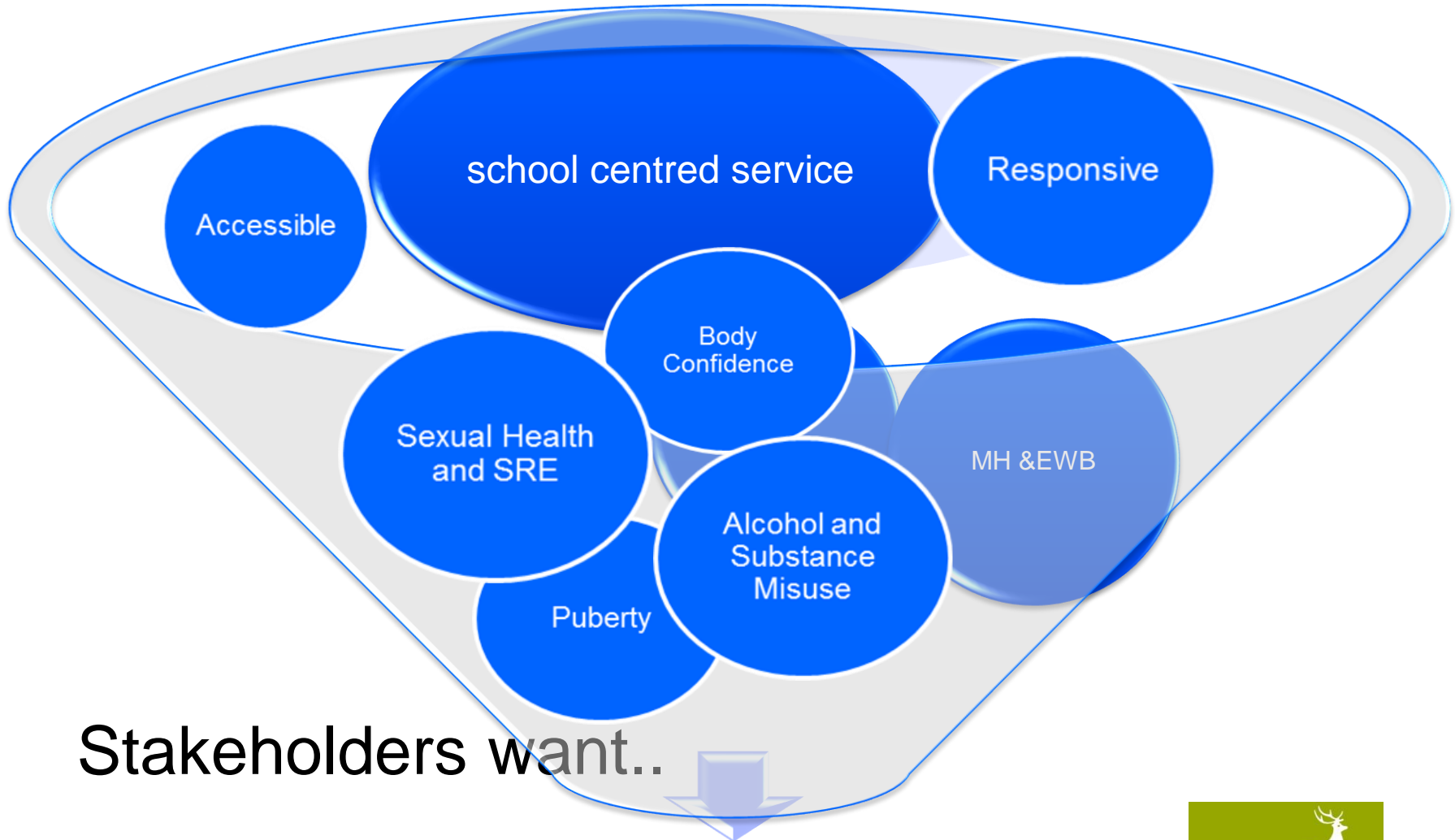


School entry health assessments  
Visual and hearing screening  
Immunisations  
National Child Measurement Programme  
Children with complex care needs.



Difficult to identify and access  
LAC  
Ratio of school nurse per pupils  
varies  
Lack of capacity to deliver on wider  
wellbeing provision

# The Case for Change



Stakeholders want..

# Hertfordshire's School Nurse Service - what you told us

We asked over 1,000 people!

Over 1/2 of pupils hadn't heard of the service



Top 3 priorities

- 1 Advice on drug & alcohol abuse
- 2 Advice on body confidence & puberty
- 3 Advice on mental & emotional health

Almost 90% wanted to be able to contact service via email or telephone

1 in 3 professionals found the service difficult to access

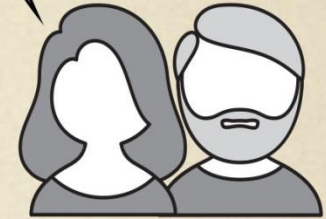


Top 3 priorities

- 1 Support with specific health issues
- 2 Advice & info on puberty and sexual health
- 3 Mental & emotional health support

Almost 60% of parents were not aware of the service

Over 80% wanted this service more school based



## We intend to

- 1) Make the service more visible
- 2) More easily accessible (including text/email service)
- 3) Define a clear 'core offer' that all schools should expect from the service
- 4) Create a wider wellbeing offer that will focus on issues like alcohol & drug abuse, sex & relationships and mental & emotional health
- 5) Make the service more school centred with a named school nurse for every school
- 6) Provide more of the service to the schools that need it most

# Since then.....

## Working in partnership to improve

- Acknowledging the value that school nurses hold
- Management of safeguarding commitments
- Piloting Chathealth
- Improving visibility of service
- Sharing good practice

# The Vision

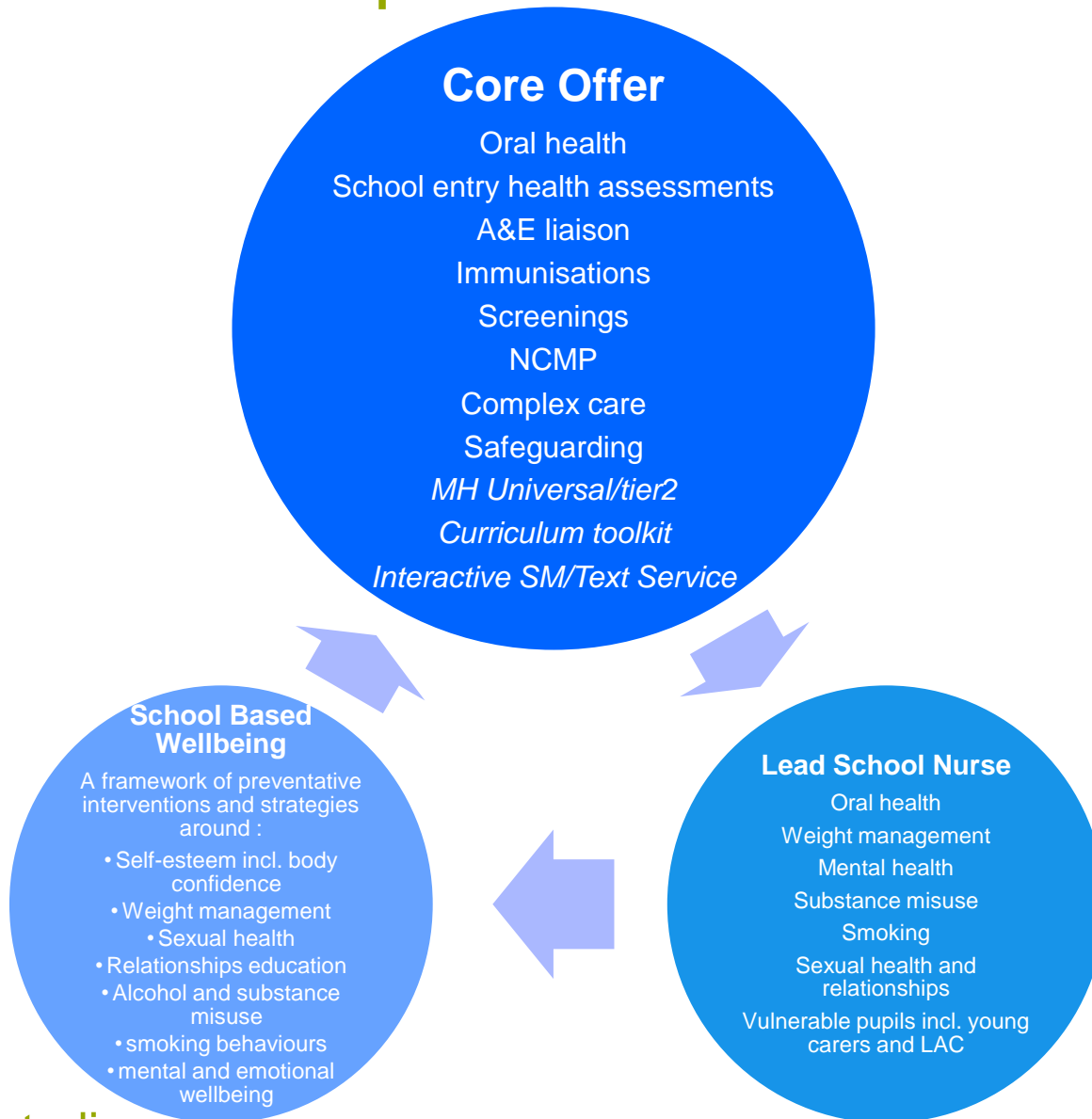
*A named school nurse for every school; Who is visible; Who provides a bridge between schools and health services; Who promotes the health and wellbeing and supports the health needs of children and young people in Hertfordshire schools*

# Key Principles

- **The service will be accessible to young people, parents and professionals**
- **The service's purpose will be communicated and understood by young people, parents and professionals**
- **The service will ensure that stakeholders' priority areas are reflected in service delivery**
  - **The service will have clear and robustly embedded responsibilities in regard to the role of the school nurse**
- **The service will be responsive and adaptive to the needs of young people their changing usage of technology and communications methods**



# Suggested components of the future service



# Next steps

- Stakeholder engagement on the development of the future model from October 2015
- Review of contractual arrangements and engage with the market
- Outline paper to County Council's Public Health Localism and Libraries Panel (November)
- Final decision on the model in early 2016
- Feedback on the key components of the model (*especially if you feel we have missed anything under core offer, enhanced offer or lead nurses*) by December 11<sup>th</sup> 2015 to [irtiza.queshi@hertfordshire.gov.uk](mailto:irtiza.queshi@hertfordshire.gov.uk)